



Guru Gobind Singh Indraprastha University
Sector 16—C, Dwarka, New Delhi 110078

University IT Services Branch

(Phone: 011-25302746, E-Mail: uits@ipu.ac.in)

Ref: GGSIPU/UITs/...⁹³³

Date: 07-04-2021

GRO & AGRO for UGMS SYSTEM

With respect to Order No: GGSIPU/UITs/928 dated: 01-04-2021 and GGSIPU/UITs/931, dated: 05-04-2021 the Training & Testing of University Grievance Monitoring System has been successfully completed.

As per discussion held during the Training & Testing session, all Dean / Director, Branch Heads are requested to kindly provide the detailed information in given format of the Grievance Redressal Officer (GRO) and the Assistant Grievance Redressal Officer (AGRO) of concerned departments latest by 08-04-2021 (4.30PM) so that the needful login credential may be created accordingly as soon as possible.

Name of Department	Officers	Name	Designation	Mobile	E-Mail (@ipu.ac.in)
	GRO				
	AGRO				

It may be treated on urgent basis.


Pravin Chandra
(In-charge, UITs)

Copy for information to:-

1. All Deans / Directors / COE / COF / In-Charge, UIRC /JR/DR/Branch, Heads
2. AR to VC Secretariat for kind information of Hon'ble Vice Chancellor, GGSIPU
3. AR to Registrar for information of Registrar, GGSIPU
4. WMC (UITs)– To upload on University website
5. Guard File


Sachin K. Gupta
I/C, WMC (UITs)