



**Guru Gobind Singh Indraprastha University**  
**Sector 16—C, Dwarka, New Delhi 110078**

**University IT Services Branch**  
**(Phone: 011-25302746, E-Mail: uits@ipu.ac.in)**

**Ref: GGSIPU/UITs/937**

**Date: 09-04-2021**

**GRO & AGRO for UGMS SYSTEM**

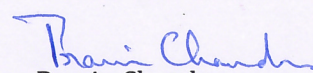
In continuation of earlier Order No: GGSIPU/UITs/933 dated: 07-04-2021, all Dean / Director, Branch Heads were requested to kindly provide the detailed information of the Grievance Redressal Officer (GRO) and the Assistant Grievance Redressal Officer (AGRO) of concerned departments.

Some departments have not been provided the details as requested. Therefore, the concerned Dean / Director, Branch Heads are requested once again to kindly provide the detailed information in given format of the Grievance Redressal Officer (GRO) and the Assistant Grievance Redressal Officer (AGRO) of concerned departments latest by 12-04-2021 (4.30PM) so that the needful login credential may be created accordingly as soon as possible.

**As per approval of the competent authority the GRO (Grievance Redressal Officer) has to be Branch Head while AGRO can be any officer (SO, AR, Assistant Professor or above). Please provide details, if not provided earlier.**

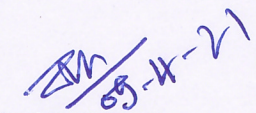
Name of Department	Officers	Name	Designation	Mobile	E-Mail (@ipu.ac.in)
	GRO				
	AGRO				

It may be treated on urgent basis.

  
Pravin Chandra  
(In-charge, UITs)

Copy for information to:-

1. All Deans / Directors / COE / COF / In-Charge, UIRC /JR/DR/Branch, Heads
2. AR to VC Secretariat for kind information of Hon'ble Vice Chancellor, GGSIPU
3. AR to Registrar for information of Registrar, GGSIPU
4. WMC (UITs)– To upload on University website
5. Guard File

  
Sachin K. Gupta  
I/C, WMC (UITs)