



**GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY**  
East Delhi Campus, Surajmal Vihar  
Delhi - 110092

**GENERAL ADMINISTRATION BRANCH**

**Notice Inviting Quotation**

Dated: 19.06.2023

To,

M/s \_\_\_\_\_

**Subject: Installation of Session Initiation Protocol (SIP).**

Dear Sir/Madam,


The East Delhi Campus of the Guru Gobind Singh Indraprastha University is running with two University Schools i.e. University School of Automation and Robotics and University School of Design & Innovation and other Administrative Branches like General Administration, Student cell, Examination, UWD, etc. at Surajmal Vihar, Delhi - 110092. At present, we are running the campus with around 1100 students and 100 faculty/staff for various academic and administrative activities.

The University is looking for installation of SIP (Session Initiation Protocol) connection in East Delhi Campus of GGS Indraprastha University at Surajmal Vihar, Delhi - 110092. You are requested to submit a comprehensive and economical proposal best suited for the academic organization as per below requirement:-

- 30 Channels SIP (Session Initiation Protocol)
- At present 100 Extension, further extended upto 300 Extension.
- Multiple DID- provide fixed line number to every work station.
- Scalable solution allows for quick and easy upgrade or reduction of voice channels as per requirement. It should be easy to integrate and manage as it works on IP protocol.
- Need PRI converter card compatible to existing tadiran IPBX (Software Based).
- Need connectivity on Radio Frequency (RF) as per feasibility till server room.
- Contract for 1 year.
- Complete training for the connection to 5 people in GGSIPU.
- Digital Self Care Portal- Intutive digital portal to securely manage your account.

**Terms & Conditions are as under:**

1. The rates shall be quoted per month plus GST as applicable.
2. The estimate cost of the complete operation is Rs. 1.8 lac to 2.0 lac plus GST as applicable
3. The work is for a period of one year initially
4. The payment will be made on quarterly basis on satisfactory services by the service provider
5. No advance payment will be considered.
6. The successful bidder will have to submitted a Performance Guarantee in the form of Bank Guarantee/FD/DD of Rs. 10,000/- in the name of Registrar, GGSIPU.
7. The successful bidder/agency will have to give 98.5% Service Level Agreement (SLA) failing which the agency will provide extra service hours in the billing cycle of successive month.
8. The last date to submit the bids is 30<sup>th</sup> June, 2023 address to Dy. Registrar, General Administration, GGSIP University, Surajmal Vihar, East Delhi Campus, Delhi-110092.

  
19/6/2023  
(Ramesh Chand Sharma)  
Asstt. Registrar