



**Guru Gobind Singh Indraprastha University**  
“A State University established by the Govt. Of NCT Delhi”  
Sector 16-C, Dwarka, New Delhi – 110078



F. No.: GGSIPU/CCGPC/2024/ 935

22<sup>nd</sup> March 2024

**Sub. Internship cum Placement opportunity for B.Tech students of USICT, GGSIP University of the batch passing out in 2024 in the company “Shipsy”**

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of Internship cum Placement opportunity for B.Tech students of USICT, GGSIP University of the batch passing out in 2024 in the company “Shipsy” for your reference and circulation to students to apply on given link by **24<sup>th</sup> March 2024, 10:00 AM:**

**Registration Link:** **This opportunity is uploaded on Pod platform. Interested students can apply using their pod account.**

**Name of Company** – Shipsy

**Roles Open** – Growth Intern

**Work location** – Gurgaon

**Stipend (INR per month)** – 35000/- (PPO will be awarded at the end of internship basis Performance).

**Internship** – 6 months

**CTC** – INR 14.0 Lakh (Full time)

**CTC Breakup** - Rs.10 Lakh (fixed) + Rs 2 Lakh (Variable) + Rs 2 Lakh (retention bonus paid at end of Year 1)

For more information refer to the attached JD and company profile.

**LAST DATE FOR REGISTRATION IS 24<sup>th</sup> March 2024, 10:00 AM.**

**(Dr. Nisha Singh)**

Training and Placement Officer  
CCGPC, GGS IP University

## About - SHIPSY

Shipsy is a Global SaaS company focused on the Logistics tech space. Logistics is a multi trillion dollar industry, but still largely run in a manual manner. At Shipsy, our technology platform helps Retailers, Logistics and Manufacturing companies get end to end visibility of their shipments, reduce logistics costs and enhance customer experience.

Our customers span across the globe and include enterprises like Aramex, DHL, Kuehne Nagel, Reliance (their entire Retail operations, exports and imports runs on Shipsy), Domino's, Gulf Marketing Group, UPS Gulf, DTDC Express, Burger King, Landmark Group - Homecentre, More Retail and many more. We process over 3 million shipments a day and about 10% of India's container trade is tracked on our platform.

We are backed by Global investors such as Peak XV Partners, Infoedge, A91 partners and have raised ~\$35mn till date, with offices across India (Gurgaon (HO), Mumbai, Bangalore), Amsterdam, Riyadh, Dubai.

Our team is composed of excellent individuals from top institutes across the country like IITs, IIITs, NITs with experience in Big Data, Software Architecture, ML, AI, Robotics, Blockchain. In combination, we have previously worked at Samsung Korea, MIT Media Labs, CMU Robotics, Deutsche Bank, Morgan Stanley, Samsung Research, GE Research, Qualcomm Research, etc. and have also been entrepreneurs. We have numerous research publications and patents. The core team has computer scientists, electrical engineers from IIT Delhi and Madras, and this core tech focus would contribute tremendously to your learning.

We serve clients from across various industries and geographies, and pride in having a young, energetic, diverse team. An exciting, results-driven, growth-oriented role with an opportunity to guide our fastest-growing product to the next Level.

For more information, please visit our website at <https://shipsy.io/>

Website: [www.shipsy.io](http://www.shipsy.io)

Presentation: [Genesis of SHIPSY](#)

## Company Description

Shipsy is a Global SaaS company focused on the Logistics tech space. Logistics is a multi trillion dollar industry, but still largely run in a manual manner. At Shipsy, our technology platform helps Retailers, Logistics and Manufacturing companies get end to end visibility of their shipments, reduce logistics costs and enhance customer experience.

Our customers span across Middle East, India and South East Asia and include enterprises like Reliance (their entire Retail operations, exports and imports runs on Shipsy), Domino's, Gulf Marketing Group, UPS Gulf, DTDC Express, Zepto, Burger King, Landmark Group - Homecentre, More Retail and many more. We process over 3 million shipments a day and about 10% of India's container trade is tracked on our platform .

We are backed by Global investors such as Peak XV Partners, Infoedge, A91 & Z3 Partners partners and have raised ~\$35mn till date. We are over a 250+ member team now, with offices across Gurgaon (HO), Mumbai, Bangalore and Dubai.

Our team is composed of excellent individuals from top institutes across the country like IITs, IIITs, NITs with experience in Big Data, Software Architecture, ML, AI, Robotics, Blockchain. In combination, we have previously worked at Samsung Korea, MIT Media Labs, CMU Robotics, Deutsche Bank, Morgan Stanley, Samsung Research, GE Research, Qualcomm Research, etc. and have also been entrepreneurs. We have numerous research publications and patents. The core team has computer scientists, electrical engineers from IIT Delhi and Madras, and this core tech focus would contribute tremendously to your learning.

We also have some word class employee benefits such as the scholarship program and more that will further enhance your learning. We serve clients from across various industries and geographies, and pride in having a young, energetic, diverse team. An exciting, results-driven, growth-oriented role with an opportunity to guide our fastest-growing product to the next Level.

For more information, please visit our website at <https://shipsy.io/>.



### **Job Description:- Growth Intern**

As a platform company powering businesses across multiple geographies, Shipsy processes millions of transactions per day and supports their operations with our platform, APIs, runs marketplace and more.

This would involve building strategy, coordination with the product team as well as cross-functional teams to drive the projects centrally. You'll work directly with the leaders to solve business-critical problems and be part of a group responsible for driving Shipsy's growth exponentially.

### **Key Responsibilities and Accountabilities:**

- Create customer delight through the implementation process by applying strong problem-solving, troubleshooting, and data management skills
- To achieve business objectives including the attainment of targets for customer satisfaction, service levels, resolution time, and project deadlines.
- Collaborate with the product and engineering teams to escalate and resolve complex issues efficiently.
- Continually innovate, develop and suggest enhancements to the product function such as new methods of analysis or other techniques.
- Communicate effectively with customers to manage expectations regarding issue resolution timelines and updates.
- Identify and implement the processes, tools, resources, and data needed to drive the projects with defined KPIs and metrics.
- Understand industry trends that could also contribute to the long term product roadmap of the Shipsy product suite
- Build thought leadership by bringing in depth from an industry, product and customer context standpoint



- Bring back critical inputs to the product team that can contribute to the product roadmap to ensure we are constantly innovating in line with what our customers are asking for
- To deliver effective technical solutions by innovating for our customers and ensuring customer delight.

**Role Requirements:**

- Good first principle thinker
- Excellent analytical skills to break down and solve complex problems
- Ability to collaborate cross-functionally





The Smart Logistics Management Platform



# Shipsy Overview



"A logistics **SaaS platform** that helps Shippers & Logistics companies **reduce freight costs**, gain **end to end shipment visibility**, and **automate manual processes**"

**\$35 M**

Funding raised from Global Investors

## Logistics SaaS platform

To manage and optimize logistics operations, gain shipment visibility, and automate processes

**250+ Enterprise Customers**

In logistics, retail, manufacturing, and automotive industries

## Global Presence

With customers across India, Middle East, APAC, Europe, Africa and US regions

**280+**

member team

**4 HQ Offices**

UAE, KSA, India and Indonesia

Marquee Investors



infoedge

Z3Partners



Recognized by

Gartner



# Moving Towards Logistics Excellence is Critical



## Unlock transportation barriers that increase cost

Eliminate redundancy in transportation by enabling all different modes



## Enhancing Customer Experience

Customer are demanding faster and cost effective deliveries



## Improving Supply Chain Visibility

Visibility across the supply chain for consistency in fulfilling customer demand



## Move towards sustainability

Intelligent AI orchestration for transportation that reduce carbon footprint

Agility and Flexibility

Resilience

Digitization

**Integrated technology platform that enables real-time data driven decision-making**



# Global Brands Trust Shipy!



## Logistics Companies



## Manufacturers

### Chemicals



### Automotive



### Textiles & Apparel



### Agriculture



## Conglomerates



## Retail

### eCommerce & Consumer Goods



### Food and Beverage



### Furniture



### Pharmacy & Wellness



# Analyst Mentions



## Gartner Recognizes Shipsy as a Notable Vendor as a part of Asia/Pacific Context: Magic Quadrant for TMS

# Gartner®

Shipsy is a software provider for logistics focused on international and domestic logistics. Shipsy's TMS solution, Shipsy TMS, is a modular solution with a microservice architecture that comprises more than 25 different modules, including Freight Procurement, Shipment Execution, Territory Optimization, 3PL Allocation, Analytics, Vessel Schedules, Tracking, Line Haul Management, and many others. Shipsy TMS is available as a multitenant cloud offering. Recent innovations included multi currency support for cross-border shipments, air freight tracking and territory optimization capabilities to improve driver efficiency. Shipsy TMS customers range from small to very large enterprises. Shipsy has a presence across industries, with a primary focus on manufacturing, 3PL and retail. Organizations in India, Indonesia, Malaysia and Singapore utilize the Shipsy TMS solution. Shipsy has offices located in India, Indonesia and the United Arab Emirates.

## G2 Recognizes Shipsy as Leaders in Several Critical Supply Chain & Logistics Categories



Shipsy

★★★★★ (80) 4.3 out of 5



Ease of Use  
Route Planning  
Average: 8.8



Quality of Support  
Route Planning  
Average: 9.0



Ease of Setup  
Route Planning  
Average: 8.7

#1

"Ease of Use" in 'Transportation Management Systems (TMS)'

"Unshipped products" in 'Shipping'

## IDC: Retail Logistics Managing Cost Effective Logistics Orchestration for Omni-Channel Retail

Shipsy's platform is built on an intelligent core platform that supports capabilities, such as smart route planning and optimization, analytics-driven dashboards, and intelligent allocation for multiple 3PL partner management. Additionally, its support mobile, has a communications engine that sends alerts and ingests data, and has strong integration with multiple third-party sources, including enterprise resource planning (ERP), customer relationship management (CRM), order management system (OMS), warehouse management system (WMS), point of sale (POS), human resource information system (HRIS), emails, communication engines, and other in-house systems. Through its integrations and product features, Shipsy is positioned as a platform for end-to-end logistics orchestration. Shipsy's strategy is to "enhance visibility and operational efficiency" in the supply chains of its customers. In IDC's opinion, this strategy is to help retailers:

- De-risk their supply chain by providing end-to-end visibility of the transportation of shipments across multiple modes of transport.

# Shipsy Team, Investors and Advisors



**Soham Chokshi**

**CEO**

Ex Deutsche Bank,  
IIT Madras



**Dhruv Agrawal**

**COO**

Ex Deutsche Bank,  
IIT Delhi, CMU, GE



**Harsh Kumar**

**CSO**

Ex Co-founder Cogoport,  
DB, IIT KGP



**Himanshu Gupta**

**CTO**

Ex Samsung Research,  
IIT Delhi, Qualcomm



**Pradeep Mishra**

**VP, Engineering** Ex

Nujam, Morgan Stanley, IIIT  
Allahabad



**Md. Reza**

**VP Marketing**

Ex MetricStream,  
Microsoft



**Aman Ruhela**

**Director, Engg**

Robotics, Trader,  
IIT Delhi



**Rajat Girdhar**

**VP, Strategy**

Ex Mahindra, Oyo



**Jaya Rohra**

**Regional Vice**

**President, India, Sales**

Ex Automation Anywhere



**Kunwar Keshav**

**Regional Vice**

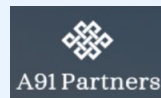
**President, EMEA**

Ex Capillary Technologies

Investors

**SEQUOIA** 

**infoedge**



**Z3P**

**~\$35m raised till  
date**

Advisors



**Iyad Kamal**

**Advisor, Growth**

Ex COO, Aramex



**Ramesh  
Mangaleswaran**

Senior Partner, McKinsey  
**Advisor, Growth  
India**



**Apoorva Kumar**

Ex COO, Jumia  
**Advisor, Growth  
Turkey, Africa**



**Manoj Chugh**

President, TechM  
**Advisor, Growth  
India**



**Deb Deep Sengupta**

Ex MD & President, SAP  
**Advisor, Growth**

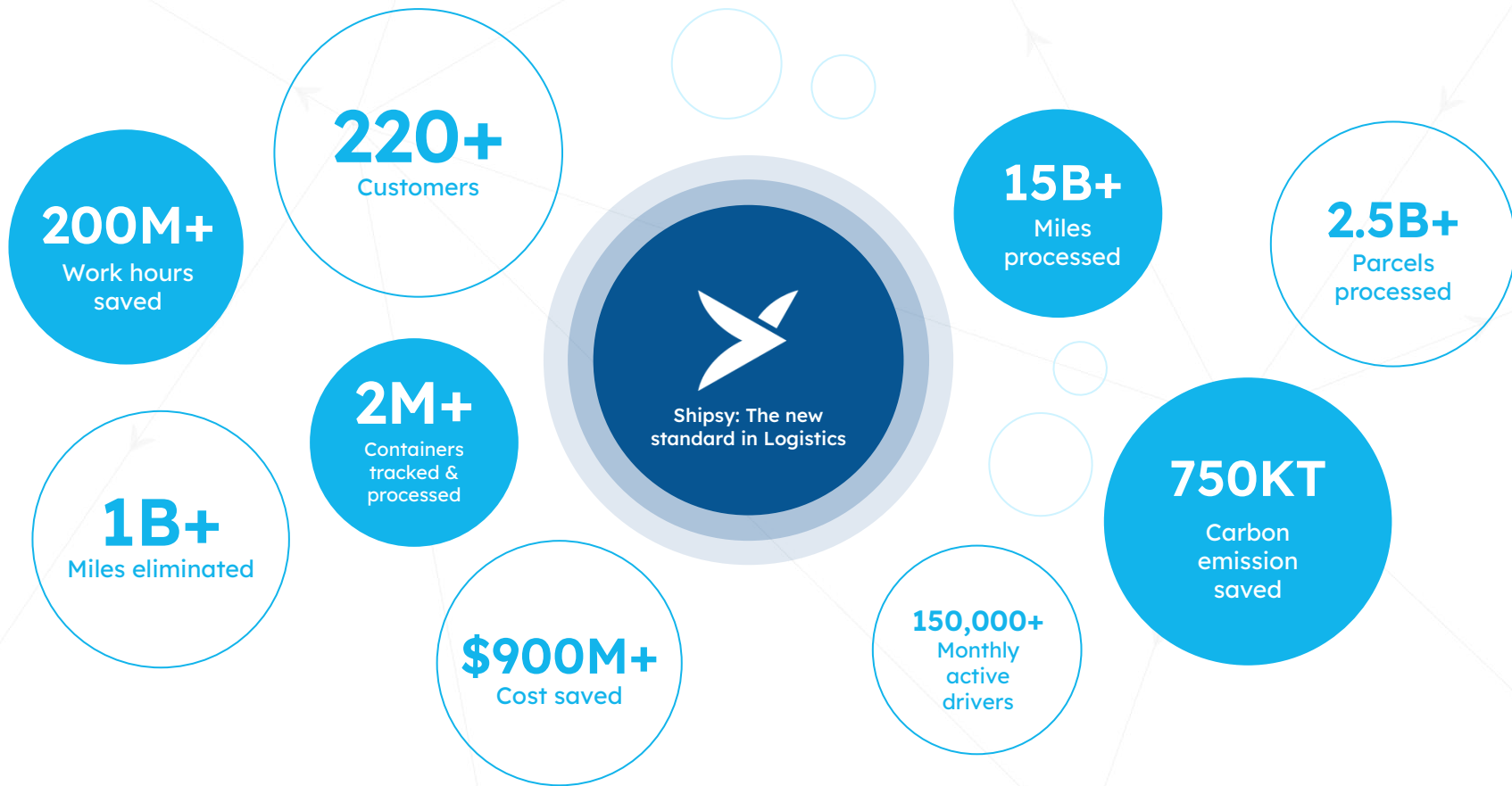


**Manoj Agarwal**

**Advisor, Technology**  
Co-founder DevRev.ai, Ex VP  
& GM of Nutanix



# Scale & Impact





# The Shipsy Advantage



## Partners Not Vendors

Only way we will grow, is to ensure that our customers grows



## Measurable Business Outcomes

Focused on driving customer ROI and key business metrics



## Constant Innovation

Continually enhancing our platform through complimentary, proactive tech upgrades



## Swift Implementation

A versatile suite of last-mile logistics solutions for diverse needs



## Experienced Advisory Board for Product & Business

Guided by logistics and tech industry veterans for agile business and product strategies



## Intelligence From Network of Anchor Customers

Our robust customer network aids in navigating the dynamic logistics ecosystem



# Shipsy - Logistics SaaS Platform

Logistics Service Providers

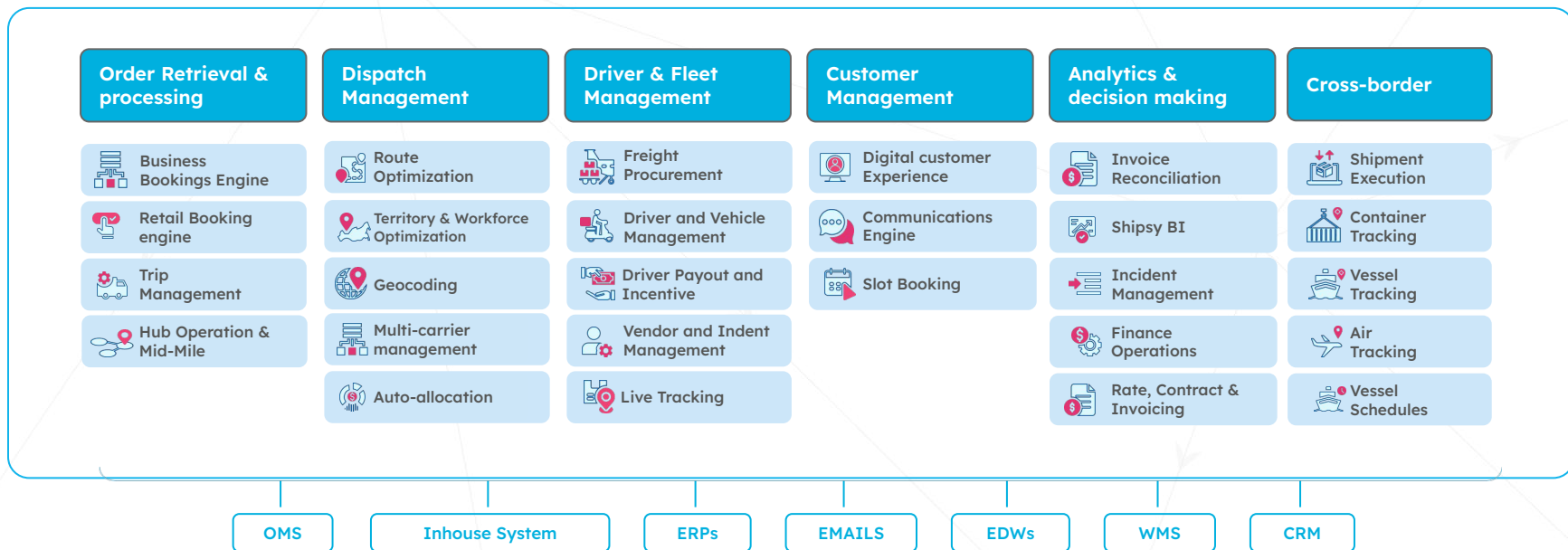
Manufacturers

Retail & consumer goods

E-commerce

Quick Commerce

## End-to-end Management Platform





# Business Value Delivered

Measurable Business Outcomes To Help Your Business Achieve:



**Greater  
Cost Efficiency**

**14%**

Decrease in total  
transportation cost

**12%**

Reduction in Fuel  
Consumption



**Streamlined  
Operations**

**25%**

Increase in  
deliveries per vehicle

**30%**

Decrease in avg  
delivery time



**Enhanced Customer  
Experience**

**14%**

Decrease in  
total transportation cost

**12%**

Reduction in  
Fuel Consumption



# Modular Approach to Full-Stack Platform

Module Category	Module Description
Order Retrieval & Processing	<b>Business Bookings Engine</b> - Enable enterprise customers to create bulk orders, schedule pickups, track orders and use ePoDs on a single portal
	<b>Retail Bookings Engine</b> - Manage retail bookings through a mobile app and walk-in retail customers at franchise nodal branches
	<b>Trip Management</b> - Create and manage delivery & pick-up plans and run sheets for driver & vehicle
	<b>Hub-Ops &amp; Mid Mile</b> - End-to-end Middle Mile & Hub Operations with trip management, Sorting and Bagging, Gating and Docking, and Exception Handling
Dispatch Management	<b>Route planning &amp; Optimization</b> - Increase utilization of owned fleet, contracted vehicles.Reduce their travel time & distance with efficient routes generated by our proprietary optimizer engine
	<b>Territory &amp; Manpower Optimization</b> - Scientifically segment geographies into balanced territories using historical & real-time data to reduce last-mile costs and maximize deliveries per driver
	<b>Geocoding</b> - Convert text addresses into Lat-Long coordinates
	<b>Multi-Carrier Management</b> - Manage logistics operations through multiple 3PL carriers and orchestrate multi-leg and cross border shipment deliveries
Driver & Fleet Management	<b>Freight Procurement</b> - Manage & negotiate freight rate across all carriers (land, air, and ocean) & freight forwarders
	<b>Driver &amp; Vehicle Management</b> - Enhance delivery compliance, digitize rider onboarding processes, and boost capacity during surge period
	<b>Driver Payout &amp; Incentive</b> - Digitize driver payouts, drivers incentive structures and ratings
	<b>Vendor &amp; Indent Management</b> - Manage multiple transport vendors with ease, digitize vendor contracts, and automate vehicle requisition
	<b>Live Tracking</b> - Real-time over-the-map shipment status updates through easy-to-use mobile app





# Modular Approach to Full-Stack Platform

Module Category	Module Description
Customer Management	<b>Digital Customer Experience</b> - Provide Uber-like experience for customer delivery with customizable pick-up / drop-off, multiple payment options, live chat with delivery executive, feedback collection, and elimination of fake delivery attempts
	<b>Communications Engine</b> - Milestone and event based triggers for customer communications via SMS, whatsapp, emails, or IVRs
	<b>Slot Booking</b> - Enable customers & CRM managers to select specific time-slots for delivery & doorstep services
Analytics & Decision Making	<b>Invoice Reconciliation</b> - Managing the end to end invoice life cycle, including dispute resolution
	<b>Shipsy BI</b> - Analyze and optimize logistics operations through interactive dashboards, real-time KPI tracking, and predictive analytics to optimize operations
	<b>Incident Management</b> - Identify issues in real-time, create custom incidents, and proactively resolve them via automated workflows
	<b>Finance &amp; Operations</b> - Automated invoices, COD settlements, configurable cash settlement flows, flexible doorstep payment options, and driver/hub reconciliations
	<b>Rate, Contract, and Invoicing</b> - Digitized rate contracts, customer invoice generation for 3PLs, and invoice/contract management for multi-carrier management
Cross-Border	<b>Shipment Execution</b> - Manage the on-ground shipment activities & documentation from booking to delivery
	<b>Container &amp; Vessel Tracking</b> - Real-time tracking of containers across all major carriers

# Shipsy in Press



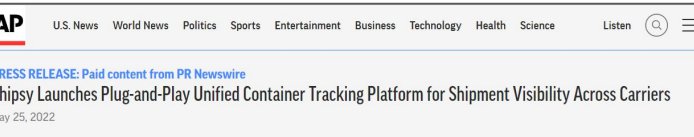
## Niaga AWANI: Reducing carbon emissions in logistics

## Shipsy Raises \$25 Million In Series B Round

The company plans to use the funds to expand into the markets of the Middle East, India and southeast Asia

By Shreeloka Ghosh February 23, 2022

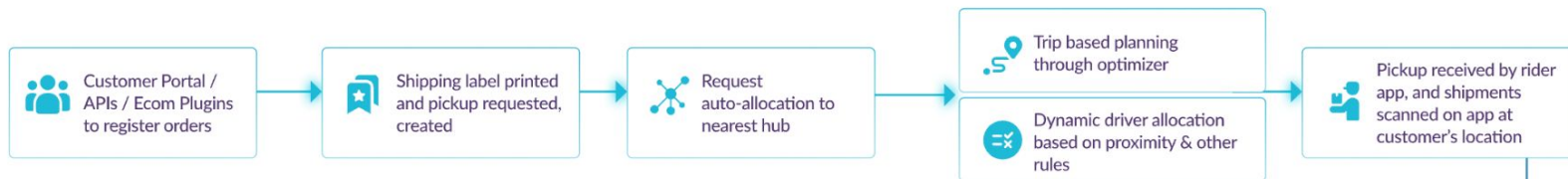
Shipsy, a SaaS-based smart logistics management platform, has raised \$25 million co-led by A91 Partners and Z3 Partners along with existing investors in Sequoia Capital India's Surge.



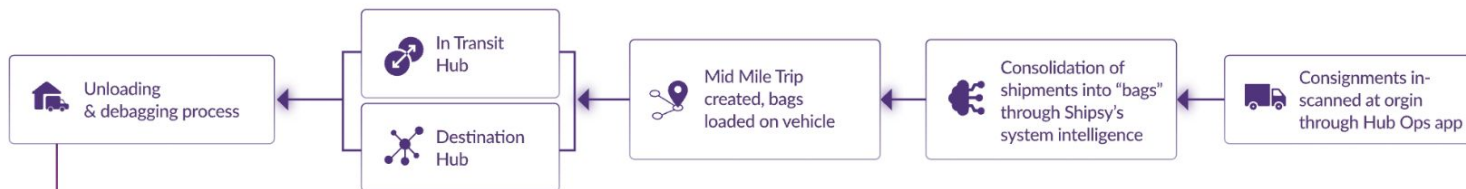
# Process Flow for LSPs - End to End Operations Automation



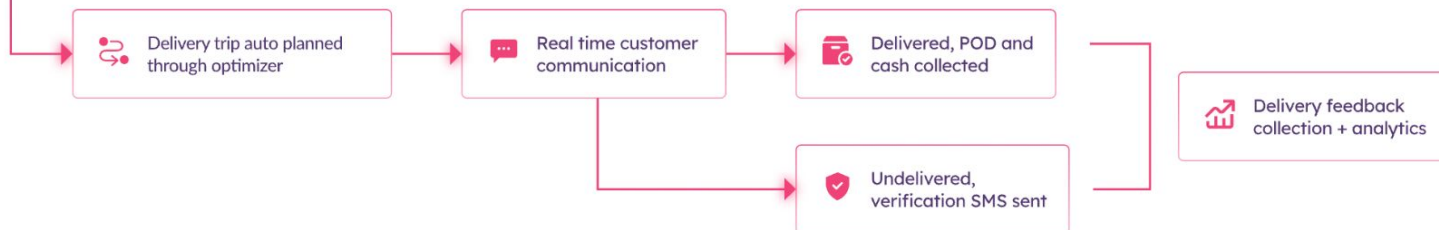
## FIRST MILE



## MID MILE



## LAST MILE



# DTDC Automates & Scales Operations with Shipy



**India's leading**  
Integrated express  
logistics provider

**14,500+**  
Physical customer  
access points

**220**  
Delivery destinations  
across the world

## Major Challenges

Manual operations driven by Excel and email-based processes creating data silos

Rapid increase in customer expectations and delivery demands

Lack of customer visibility into material/package handling processes

Inability to efficiently manage growing distributor ecosystem

## Shipy's Solution

Established a robust cloud-based logistics infrastructure for centralized and efficient system

Increased customer & operational visibility into package handling & delivery processes

Integrated advanced technologies such as analytics, RPA, AI and ML to improve decision-making, optimize resource allocation

Reduced manual interventions by replacing Excel and email-based processes with automated solutions

**86%**  
reduction in data entry efforts  
across branches

**97%**  
Increase in real-time last mile  
transaction Volume

**35%**  
reduction in route planning time  
in last mile



## Territory Optimization

# Logistics Co Saves 28% on Delivery Manpower Costs



One City in the Middle East: **Kuwait**  
**175 full time couriers**  
**46,128 freelance deliveries** a month

### The Problem Statement

Shipsy's customer, Aramex, was looking for **ways to optimize their last mile logistics costs.**

It wanted to ascertain the exact number of part-time and full time drivers it required to make the same number of deliveries it used to make

### The Solution

We ran our territory optimization solution and found:

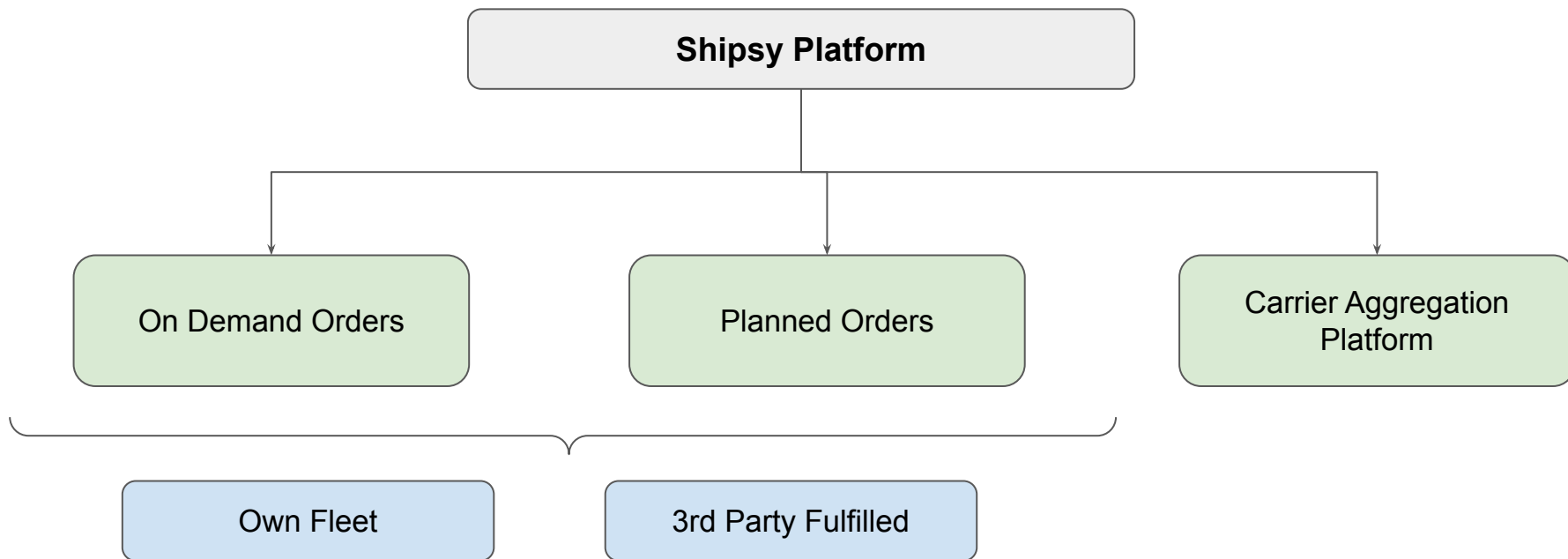
Output Scenarios	# of couriers	# of freelance deliveries
Optimizing fixed workforce	<b>125</b>	30,498
Keeping fixed workforce same, reducing part-time drivers	175	<b>15,689</b>

Aramex could either reduce # of couriers by 30% or could reduce # of freelance deliveries by [48%]

Overall, we helped Aramex **reduce 28% delivery costs**, maximized its deliveries per courier, and allocated delivery tasks amongst its couriers in an equitable manner

**Save 28% manpower costs**

# Three Pronged Approach for Retail Logistics Transformation



# Retail Giant Automates Distribution On 1 TMS Platform



**Fortune 100  
Retailer**

**~10 different  
business  
verticals**

**1m+ shipments  
per day**

## Major challenges

- They were starting their own Logistics arm - SAP TMS was too rigid
- Manual process of mapping shipment to vehicle/ trip, consuming 4 hrs daily
- Increase number of deliveries per vehicle to reduce cost
- Need for a single platform across both own fleet and 3PL fulfilled shipments
- Create way to incentivize the driver based on performance.

## Shipsy's Solution

- Shipsy TMS was the single platform for managing the end to end shipment lifecycle thereby completely replacing SAP TMS.
- Orders from different businesses synced up in shipsy platform through API.
- The optimization engine allotted routes to vehicle based on asset configuration (like vehicle capacity, region of service, cost function) , operational model (Hub & spoke, Milk run), optimizing strategy (Min distance, min cost, min asset count) and other parameters

**31%**  
Increase in Vehicle  
Capacity Utilization

**24%**  
Increase in deliveries  
Per vehicle

**12%**  
Reduction in overall  
transportation cost

**13%**  
Greater adherence to  
planned schedules

# On Demand Delivery Management Solution Components



## Routing and Scheduling

- Auto allocation engine with multiple configuration parameters
- Dynamic clubbing of orders
- Geocoding Engine
- Geofencing based on vehicle type



## Driver Management

- Driver App
- Roster Management
- Driver Payout Management
- Driver Deviation Check
- Gamification for drivers



## Analytics and Dashboards

- Configurable Business KPIs
- Dispatch Management dashboard



## Customer Communication and Feedback

- SMS and Whatsapp communication
- Live tracking link for customers
- Customers can reschedule /return / edit the address
- Customer Feedback



## Cash and Payment Management

- Online Payment - UPI , QR, Cash on Delivery
- COD Reconciliation, petty cash automation



# Business Impact Generated



↑ 38%

**SLA Adherence**  
for On Time deliveries  
with AI based  
predictive ETAs

↓ 21%

**Cost per delivery**  
through dynamic  
batching or orders

↑ 27%

**Customer NPS**  
due to live tracking  
tracking and live ETAs

↓ 64%

**Customer complaints**  
due to fake  
updates

# Solutions for B2B Distribution

Digitize your supply chain & optimally plan, procure, execute, track & analyze transport for every shipment

## Freight Sourcing & Procurement

- RFQ Sourcing
- Easy Vendor Onboarding
- Rate Contract Digitization
- Vendor Portal
- Rule Based Auto-Indenting
- 120+ 3PL Integrations

## Dispatch Planning

- Load Consolidation
- Vehicle Mix
- Price Calculation
- Loading Sequence
- Route Plan

## Carrier Execution

- Vendor Indenting
- 3PL Booking
- e-PoD & e-LR
- Shipment Live Tracking

## Freight Audit

- Digital Invoice Generation
- 4-Way Matching
- Invoice Reconciliation
- Penalty Calculation
- Audits & Approvals
- Performance Analytics

## Visibility

- Digital collaboration across stakeholders
- Order level real time live location & status tracking
- Accessible by Vendors, Merchants & Customers

# Automotive Leader Launches Partner Portal and Reduces Freight Costs by 10%



**Fortune 500  
Automotive  
Manufacturer**

**\$35B  
Organization**

**Presence in  
over 125  
countries**

## Major Challenges

- Limiting overall logistics costs to 3-5% of their total invoice value
- Lack of visibility to channel partners
- Consignment movement planning is a manual, sub-optimal process resulting in cost leaks due to more LTL shipments
- Indent process is a manual process done over phone calls
- Visibility of drivers carrying material is a concern as many don't carry connected smartphones
- Receipt of POD confirmations and timely customer feedback (delivery experience, product quality)

## Shipsy's Solution

- Launch of "Partner Portal" for live visibility and ETAs of inbound shipments
- Shipsy Optimizer Engine - 1-click (automated) route suggestions and order bundling recommendations to ensure FTL movements, order & vehicle allocation
- Indent Management System - Trips automatically placed with integrated 3PLs for LTL movements (inc. timelines)
- SIM-based vehicle tracking and GPS tracking (using smart devices installed on trucks)
- Link sent to customer for POD confirmation, feedback

**10%**  
Reduction in  
Freight Costs

**Enhanced Customer  
Experience**

**Improved Decision  
Making & Planning**

**Thank You!** 