Guru Gobind Singh Indraprastha University  
Dwarka Sector-16-C, New Delhi-110078  
[University School of Biotechnology]

Prof. N. Raghuram  
Dean, USBT

Dated: 19.09.2017

To,

M/s. ________________________________

Sub: Inviting quotations for Ice flaking machine.

Respected Sir/Madam,

Please submit the quotation for one Ice flaking machine as per technical specifications mentioned below, the same may be directly submitted or speed posted in a sealed envelope on or before 10.10.2017 upto 1:00 PM in Room No AFR-206, A-Block, University School of Biotechnology, Guru Gobind Singh Indraprastha University, Dwarka Sector-16C, New Delhi-110078.

The company has to provide the following documents at the time of submission of the quotation:

1. The company has to provide the PAN & GST registration details.
2. The Manufacturer must have an authorized service centre in India, preferably in Delhi, to honour guarantee/warranty obligations.
3. Instrument-wise user list & proof of at least 3 installations.
4. Compliance report with the specifications.
5. Payment Terms: After satisfactory installation of the lab equipment.
6. Vendors must submit financial bid.
7. Final decision making authority: The committee reserves the right to accept or reject any quotation and to annul the process and reject all quotations at any time, without assigning any reason or incurring any liability to the bidders. No claim whatsoever will be entertained / paid by the university to the bidder(s).
8. Services during warranty period:
   a) The maximum response time for maintenance complaint during warranty period (i.e. time required for bidder’s maintenance engineer to report at the installation site after a service call/email/ letter shall not exceed 05 working days.
   b) The maximum period for repair and complete restoration during the warranty period shall be 30 calendar days from the date of service call/email.
   c) If the repair of an equipment takes beyond 15 calendar days, the supplier will be required to arrange for an immediate loan replacement with working equipment at his own cost. The total downtime of the equipment shall not exceed 30 calendar days under any circumstances.

Technical specifications for Ice Flaking Machine

1. Fully automatic microprocessor control based including-
   a. Automatic cut-off for low water
   b. Automatic power for input water
   c. Auto resume after power failure
   d. Automatic cut-off system when the collection bin is full.
2. Internal and external body made of stainless steel (304 grade or equivalent).
3. Compact design and low maintenance with dimensions not exceeding 400x600x900 mm
4. Ice storage capacity: at least 15.0 kg
5. Insulated collecting bin
6. Continuous ice flakes output
7. Cooling method: Air
8. CFC free compressor
9. Deionized pre filter
10. Capacity of machine: at least 50 kg per day.
11. ISO certified or equivalent grade
12. Noiseless operation (noise level ≤55 db), input power 220V/50Hz,
13. Inbuilt or additional compatible stabilizer.
14. Warranty: One year or more.
15. CMC: Rate of CMC after warranty including all spares should be quoted separately.

(Prof. N. Raghuram)
Dean & Chairman